

When Can I Join?

If you provide your application to the Town of Ponoka by the 15th of any month, your first automated payment will be made the following month. For example if you join the plan in December of 1998, your first payment will be directly debited from your bank account in January, 1999.

What Happens If I Move Or Sell My Property During The Year?

If your circumstances change during the year, please give us at least TWO WEEKS NOTICE before the next payment if you --

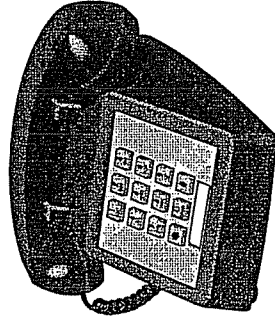
- Change your chequing account,
- Move or sell your property, or
- Wish to withdraw from the plan.

If you withdraw or your plan is cancelled, all unpaid amounts become due and payable, and are subject to penalties.

If any payments are missed, the Town of Ponoka may cancel the agreement and request payment of the total amount outstanding.

Questions?

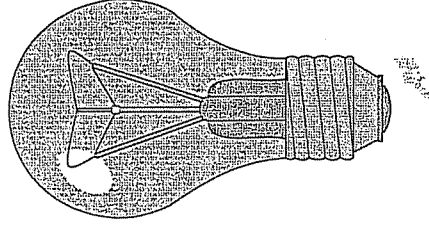
Our staff will be pleased to explain the ADDUP program further or answer any questions you may have.



Phone: 403 783-0111
8:30 a.m. to 4:30 p.m.
Monday to Friday

*The Town of Ponoka
is Once Again Offering...*

AUTOMATIC DIRECT DEBIT UTILITY PAYMENTS



A new convenient
way to pay your
Town utilities!



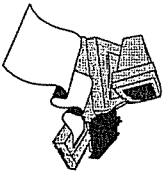
What is ADDUP?

ADDUP is a new plan that enables you to pay your utility bill from the Town of Ponoka for power, water, sewer and waste collection through an electronic transfer from your bank account.

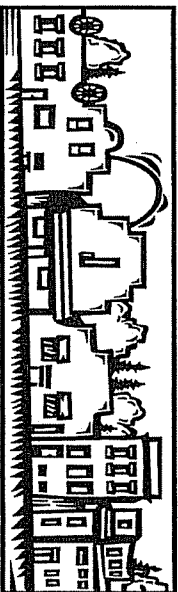


Through the Automatic Direct Debit Utility Plan, ***you may choose one of the following payment options:***

- (a) budget billing so that you pay an equal amount every month or
- (b) the actual utility charges for that month.



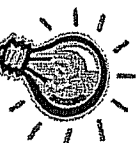
If you are on the budget billing plan, once a year in September, the budget amount will be adjusted up or down to reflect your actual annual utility charges.



Advantages of ADDUP?

Convenience!

Your monthly utility payment will be processed automatically. You won't have to write a cheque, mail your payment or come to the Town Hall to pay your utility bill. You will still continue to receive a monthly utility bill indicating your utility charges and statement of your account for information.



No Worry About Late Payments

You'll avoid late payment penalties since your payment will automatically be processed. Depending on the due date, automatic debits will be made on either the 1st day or the 16th day of the month, or the first banking day immediately following.

The Benefit Of Budget Billing

If you choose the budget billing option, your utility payments will be equalized over the year, so you'll pay the same amount each month. Many people find this makes it easier for them to budget.



Who Can Join ADDUP?

You can join ADDUP if...

- Your utility account with the Town of Ponoka is paid in full;
- You have chequing privileges at a bank, treasury branch or credit union;
- We receive your complete application at least two weeks before the start of the next calendar month.
- For the budget billing option, you have been a Town of Ponoka utility customer for the previous year.

How Do I Apply For ADDUP?

Easy As 1, 2, 3;

1. Stop by the Town Hall
2. Complete the ADDUP sign-up form
3. Supply a voided cheque

TOWN OF PONOKA
UTILITIES OFFICE

5102 48 AVE

PONOKA AB T4J 1P7

Phone: 403 783-0111